Surfing for substance

Evaluating oral health information on the Internet

he Internet's vast resources offer many options for finding dental health information, but how can you determine if a Web site is trustworthy and accurate?

Just because information is posted on the Internet does not mean it is true or reliable.

Identifying credible health information can be a challenge. Here are some things to consider:

- Why is the person or organization writing about a particular topic?
- Is the information provided in the public interest?
- Is any advertising clearly separate from the health information?
- Does the site promote a particular cause or point of view?
- Is the person or organization trying to raise money?
- Does the Web site solicit personal information? Is it asking you to do something on the organization's behalf?
- Is there a link describing the sponsor? Is there a way to verify the Web site's sponsor, such as a telephone number or postal address?
- Is the content presented as an opinion and stated clearly as such?
- How long ago was the site updated? Be cautious about any person or organization pushing you to act immediately without consulting your dentist.

CONSIDER THE CONTENT PROVIDER'S QUALIFICATIONS

Ask yourself the following:

- Who wrote the material? Are the author's qualifications stated clearly?
- What type of scientific or health care expertise does the content provider have?
- Does this person have a dental or medical degree?
- Did the information come from an objective source, such as the U.S. Food and Drug Adminis-

tration (FDA), a medical or an academic institution, or a well-known scientific or medical publication?

HOW VALID IS THE SCIENCE?

Always question scientific results and try to determine if the facts support the conclusions. Do the findings sound too good (or too awful) to be true? Ask yourself the following:

- Do the author's credentials reflect expertise in the area?
- Is the argument or conclusion supported by sound scientific evidence, or is it just an unsubstantiated theory? Is it myth or fact?
- Do objective organizations, such as the World Health Organization, the FDA and the National Institutes of Health, support these claims or conclusions?
- Are the study results current and does the research provide the most up-to-date facts available?
- Does any other credible health care organization support the findings?

RESOURCES

These Web sites contain oral health information worth checking out:

- American Dental Association: "www.ada.org";
- U.S. Centers for Disease Control and Prevention: "www.cdc.gov";
- U.S. Department of Health and Human Services: "www.healthfinder.gov" and "www.guideline.gov";
- U.S. Food and Drug Administration:
- "www.fda.gov";
- U.S. National Library of Medicine:
- "www.medlineplus.gov";National Oral Health Information
- National Oral Health Information Clearinghouse: "www.healthfinder.gov/orgs/ HR2457.htm". ■

Prepared by the ADA Division of Communications, in cooperation with The Journal of the American Dental Association and the ADA Council on Scientific Affairs. Unlike other portions of JADA, this page may be clipped and copied as a handout for patients, without first obtaining reprint permission from the ADA Publishing Division. Any other use, copying or distribution, whether in printed or electronic form, is strictly prohibited without prior written consent of the ADA Publishing Division.

"For the Dental Patient" provides general information on dental treatments to dental patients. It is designed to prompt discussion between dentist and patient about treatment options and does not substitute for the dentist's professional assessment based on the individual patient's needs and desires.